



PRIVACY POLICY

This Policy is designed to assist you in understanding how Homepack Freight Int'l (Homepack) collects, uses and safeguards the personal information you provide as part of email and website communication. Homepack defines accountability for this Privacy Policy. The responsibility for approval and implementation of this Privacy Policy are the executive management of Homepack Freight Int'l.

Documentation / Communication:

This Privacy Policy is documented and communicated to all members within Homepack and to every customer / vendor via a link to the policy under each employee's signature line. This provides easy access to the policy to everyone in communication with Homepack.

Electronic Communications:

This message is covered by the Electronic Communications Privacy Act, Title 18, United States Code, Sections 2510-2521. The information in email messages and in any attachments may be confidential. If you are not the intended recipient of these messages, you must not read, forward, print, copy, disclose, or use in any way the information these messages or any attachments they may contain. If you are not the intended recipient, please notify the sender immediately and delete or destroy all copies of these messages and any attachments. Any views expressed in these messages are those of the individual sender, except where the sender specifically states them to be the views of Homepack. Any other use, re-creation, dissemination, forwarding or copying of this e-mail is strictly prohibited and may be unlawful.

Environmental:

Homepack is committed to environmental leadership and we believe that environmental protection is the responsibility of every employee of the corporation. Our policy concerning environmental protection addresses aspects of the corporation's operations which can potentially impact the environment. We acknowledge that our share of activity on a global level is limited; however, being an industry leader, we recognize that we have an important role to play in encouraging others to reduce their adverse effects on the environment. We will achieve this through continuous innovation of products and services that are beneficial for the environment, whilst having a positive effect on the company's return on investment. Homepack sets an example for others to follow, in which we have already succeeded for a majority of our products and services. Details of our Environmental policy are available upon request.

Information we collect and how we use it:

When you visit this site you may provide Homepack with personal information (Personal Information) you choose to disclose by contacting Homepack and/or usage information collected by Homepack. Usage information is typically not visible to you and is collected on an anonymous basis as you and others browse this site (Usage Information).

No Use of Our Site by Persons Under 13:

No person under 13 should complete forms on this site.

Usage Information collected:

Our site utilizes a standard technology called "cookies" to collect information about how this site is used. Usage Information gathered may include the date and time of visits, the site pages viewed, time spent at this site, the sites visited just before and just after this site. Usage Information is collected on an aggregate basis without any association to your personal information so that you remain anonymous. If you do not wish to transmit "cookie" information about yourself, you may turn off the cookie function in your web browser; please consult the "Help" section of your browser to correctly do so.

We utilize Usage Information to gather information about these sites users and to enhance and design this site to make it easier, faster and friendlier to use. Additionally, cookies help us know information about how many people visit this site, when they visit and how they use this site.

What is a Cookie?

A "cookie" is a small text file that a website can place on your computer's hard drive in order, for example, to collect information about your activities on the site or to make it possible for you to use an online "shopping cart" to keep track of items you wish to purchase. The cookie transmits this information back to the Web site's computer which, generally speaking, is the only computer that can read it. Most consumers do not know that "cookies" are being placed on their computers when they visit websites. If you want to know when this happens, or to prevent it from happening, you can set your browser to warn you when a website attempts to place a "cookie" on your computer.

Sharing information as required by law:

We may be required by law or a government agency to disclose both Personal and Usage Information you have provided to Homepack and will do so if required by law or subpoena.

Security of Personal and Usage Information:

Homepack collects, uses, retains, and discloses personal data only for the purpose of facilitating the transportation and storage of our customer's household goods and personal effects.

Homepack limits the use of personal information to the purposes defined in this Privacy Policy and for which the customer has provided implicit and explicit consent. Homepack Freight Int'l retains personal information for only as long as necessary or as required by law and thereafter appropriately disposes of such information.

We secure your personal information submitted by you by using reasonable efforts to prevent unauthorized access or disclosure, or accidental loss or destruction. Other communications you may have with Homepack via email or postal mail may not be secure unless Homepack Freight Int'l advises you that security measures are in place prior to your sending information. Therefore, if you choose to communicate with Homepack through these means, you are assuming the risk of doing so and Homepack requests that you do not send or post sensitive information through these means.

Upon request, Homepack will allow customers access to their personal information (if retained) for review and update.

Quality:

Homepack maintains accurate, complete, and relevant personal information only for the purposes as defined in this Privacy Policy.

In addition, in order to provide quality service, and as part of the normal course of doing business, at various stages of a customer's move we may share your personal information with the following third parties:

Origin or Destination Movers

Customs Brokers / Agents

Steamship Lines or Airlines

Ground Transportation companies

All the above third parties are informed and committed to accomplish the elements of this Privacy Policy. We have taken all measures possible to ensure that our supply chain and third parties know, understand, and maintain such policy.

Monitoring and Enforcement:

Homepack monitors compliance of its Privacy Policy through the following methods:

- An annual review of the Privacy Policy for relevance to the current business climate
- A review of any complaints or disputes on privacy related issues during the previous 12 calendar months.
- An annual review of our Supply Chain and any privacy related issues

Privacy related complaints and disputes will be escalated to appropriate management for review and resolution. Based on this review, one of the following courses of action will be implemented:

- A determination will be made if adherence to Homepack Freight Int'l Privacy Policy was met, or if a deviation from the stated Privacy Policy occurred.

Based on the review results, a communication will be sent to the customer explaining the decision of management, and, if applicable, identifying the root cause of the problem and steps taken within Homepack Freight Int'l to prevent the possibility of it happening again.

An internal review will be conducted either formally or informally to determine if a change is operational procedure is necessary to improve the Privacy Policy, or to prevent the occurrence from happening again (if applicable).